

From: Allen, Janice **On Behalf Of** Ford, Vanessa
Sent: 13 February 2020 17:10
To: Ila Modhwadia (SWLondon Alliance)
Subject: RE: Improving Healthcare Together: decision to launch public consultation
Sensitivity: Private

Dear Ila

Please see the following feedback from South West London and St George's Mental Health NHS Trust on the consultation:

Key feedback

- South West London and St George's Mental Health NHS Trust (the Trust) is supportive of the consultation process and the vision to:
 - deliver better joined up services;
 - deliver district services locally in buildings that are fit for purpose; and
 - deliver high quality major acute services in a new purpose built specialist emergency care hospital (SECH) which could be at Epsom Hospital, St Helier Hospital or Sutton Hospital;
- The Trust understands that the preference is to have the SECH at the Sutton Hospital site, with St Helier and Epsom sites both having Urgent Treatment Centres (UTCs) and District Hospital services.
- The Trust remains committed to engagement in place based programmes of health and social care integration (Sutton Health and Care, and Merton Health and Care Together), and would highlight there is a need to ensure these programmes of work are aligned with this consultation process.
- Many people accessing both the UTCs and the SECH under the future model of care will have mental health needs, ranging from mild to complex issues, and some will already be known to the Trust. The consultation process should consider the mental health requirements of these cohorts of people, and not just the physical health reasons for their presentation at either a UTC or the SECH.
- Page 21 notes that under future arrangements Mental Health services will improve as psychiatry is introduced. The Trust would appreciate early involvement in development and planning of any new intended models of mental health care.
- The Trust currently runs Liaison Psychiatry services at St Helier and it will be important for the Trust to understand in more detail how the future model of care will impact Trust delivery of this service, and the associated impact on the crisis care pathway (for e.g. transfer of service users to our Psychiatric Decision Unit).
- Additionally the Trust has other services where some provision takes place at the St Helier site, notably Perinatal services. Detailed consideration related to the future location of Trust services including the impact on clients and their family/carers, and also the Trust's workforce and estates capacity is required.
- The Trust is keen that the consultation information is provided in accessible format for mental health service users including those who may have different language requirements, learning disabilities, or service users/carers who are deaf.

Engaging with the consultation process going forward

- The Trust will publish the consultation information on the Trust's public website and also on the Trust intranet for service users, carers and staff to review.
- The Trust will ensure attendance at listening events during the January – April 2020 consultation period.
- The Trust will also continue to engage around the impact of the programme of work for mental health services at a senior Executive level, through the SWL HCP, and through place based programmes of health and care integration.

Regards

Vanessa

Vanessa Ford

Acting Chief Executive

National Professional advisor to the CQC

T: [020 3513 6212](tel:02035136212)

M: [077 9205 9814](tel:07792059814)

E: vanessa.ford@swlstg.nhs.uk

Admin support:

Janice Allen

E: Janice.allen@swlstg.nhs.uk

Trust Headquarters

South West London and St George's Mental Health NHS Trust

Building 15, Springfield University Hospital

[61 Glenburnie Road, London SW17 7DJ](https://www.swlstg.nhs.uk)