## Appendix C: Text comments analysis from key equalities groups

The charts on the following pages show the proportions of respondents with particular characteristics who made certain types of comments (e.g. about quality of care, travel and access etc) in relation to Question 4 in the consultation questionnaire:

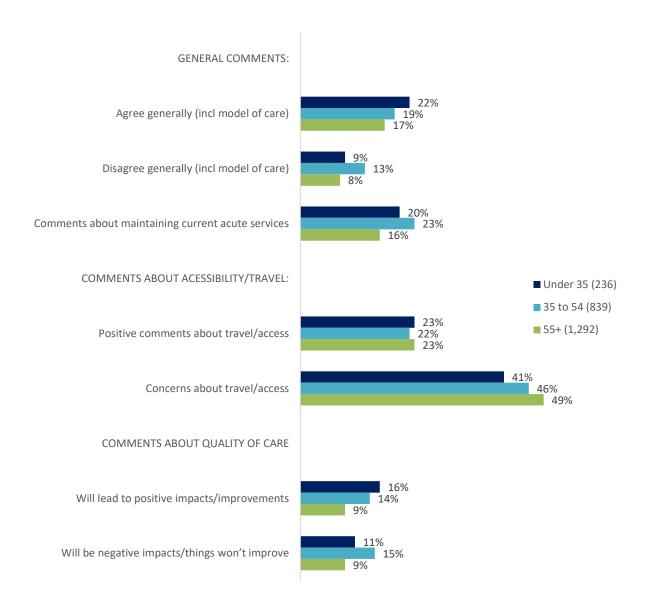
"If you think any of our proposals would affect you, your family or other people you know, either positively or negatively, please tell us why you think this using the space below."

It should be noted that the charts are not intended to provide a summary comprehensive summary of all comments, but rather to highlight the most commonly raised themes and those most relevant to equalities impacts.

The charts show a great deal of commonality in the themes raised, although some protected groups were slightly more likely to raise some themes. For example, those with a disability, or who are pregnant/providing maternity care, were somewhat more likely than other respondents to mention travel/accessibility concerns and voice the view that there is a need to maintain services at existing sites.

**Opinion Research Services** 

Figure 1: Summary comparison of main comments made in response to Q4 in the questionnaire (related to impacts of the proposals), by age



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Figure 2: Summary comparison of main comments made in response to Q4 in the questionnaire (related to impacts of the proposals), by disability

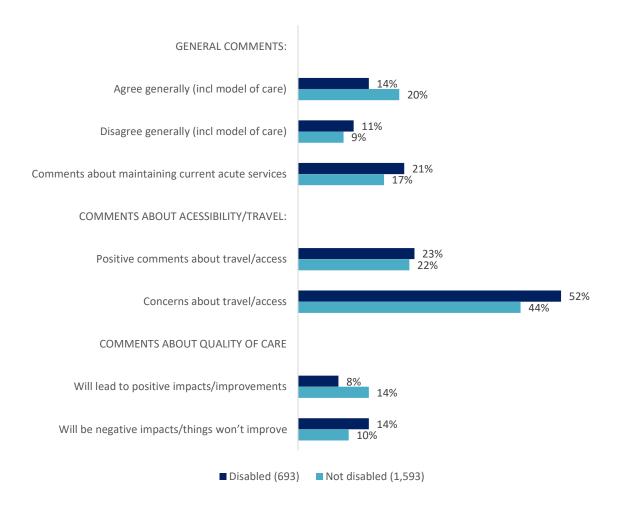


Figure 3: Summary comparison of main comments made in response to Q4 in the questionnaire (related to impacts of the proposals), by whether the respondent was pregnant/had recently given birth

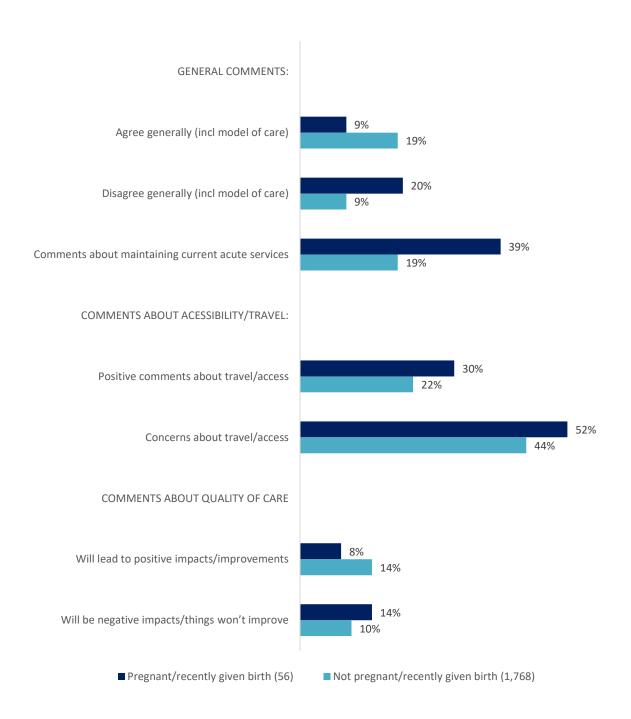


Figure 4: Summary comparison of main comments made in response to Q4 in the questionnaire (related to impacts of the proposals), by ethnicity

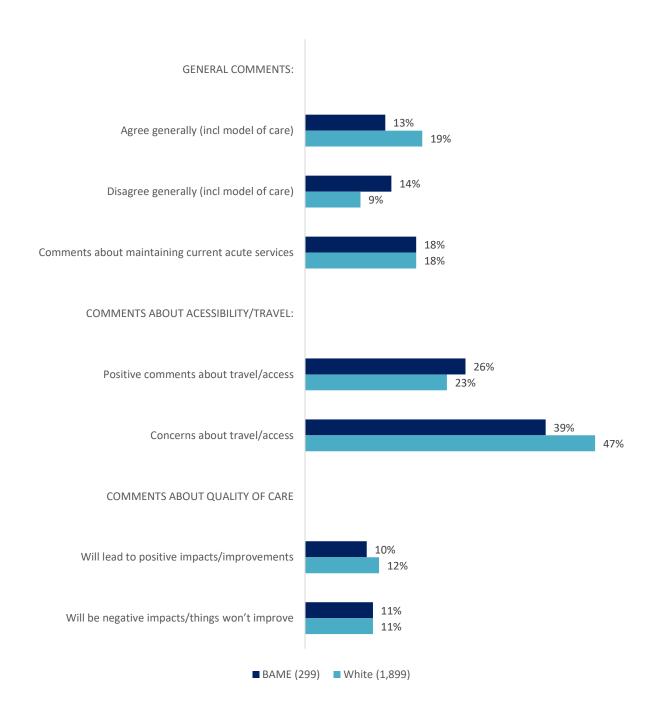
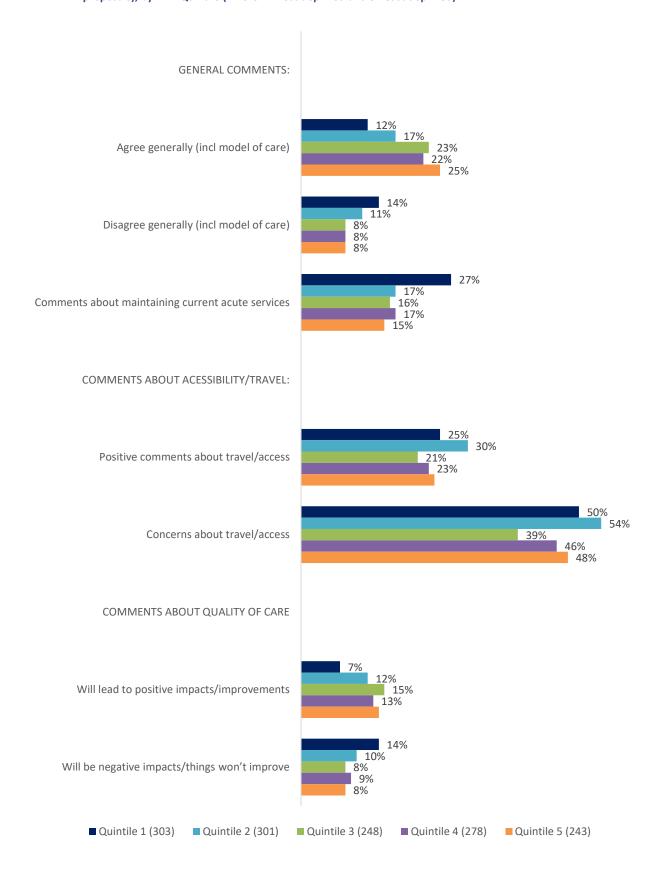


Figure 5: Summary comparison of main comments made in response to Q4 in the questionnaire (related to impacts of the proposals), by IMD Quintile (where 1=most deprived and 5=least deprived)



As outlined above in the main consultation questionnaire chapter, a number of questionnaire respondents used the open-ended questions to make comments on travel and accessibility for particular groups.

The table below summarises the number of times travel and access comments were raised in relation to each group or characteristic in answer to the question: If you think any of our proposals would affect you, your family or other people you know, either positively or negatively, please tell us why you think this using the space below.

It should be noted that the counts below refer to the number of comments made *about* a particular group, by *all respondents* (i.e. not just those respondents with sharing the characteristic).

This illustrates that there was a mix of views in relation to all sites, but typically there were somewhat more concerns raised about access to Sutton in the context of these different equalities groups (and it is possible that some of the comments that did <u>not</u> specify a site also related to Sutton, on the basis of it being the preferred option and therefore being more likely to be interpreted as part of "our proposals" in the question wording).

Table 1: Counts of comments made in questionnaire responses with regard to travel and access for specific groups

		Group/characteristic mentioned in comment				
		Elderly / older ages	Disabled / vulnerable	Deprived / low income	Maternity service users	No vehicle
Positive comments relating to:	In general / all sites / not specific	1	1		-	-
	Sutton	11	2	2	7	-
	St Helier	20	11	7	7	-
	Epsom	14	5	1	8	-
Negative comments / concerns relating to:	In general / all sites / not specific	102	45	16	25	41
	Sutton	30	14	6	16	12
	St Helier	20	5	-	9	10
	Epsom	24	8	-	3	10