



Improving
Healthcare
Together
2020 to 2030

Our idea about making hospital services better

We want to know what you
think



Short Summary



About the Short Summary



This short summary is written in easy read. It uses easy words and pictures to help tell you about our ideas.



There is a lot of information to think about.



You might want someone to support you to look at this short summary and help you understand it.

Contents



**About Improving
Healthcare Together**

page 5



What we need to change

page 6



**What we are doing to make
our services better**

page 10



**Services at Epsom and
St Helier Hospitals**

page 11



Services in the new hospital

page 12



**Choosing where to build
the new hospital**

page 14



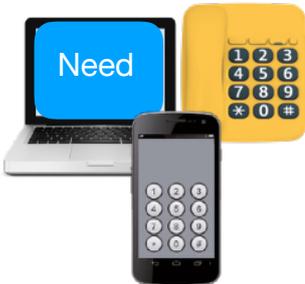
**We want to know what
you think**

page 20



What happens next

page 23



More Information

page 25



**How we look after your
information**

page 26

About Improving Health Care Together 2020 to 2030



We are 3 Clinical Commissioning Groups working together.

- Surrey Downs
- Sutton
- Merton



What is a **Clinical Commissioning Group**?

They are local doctors who plan all NHS services in the local area.

Services like hospitals, clinics and mental health services.

We need to make sure our services:



- Are safe and the best they can be.



- Work for people now and in the future.



We also need to look after our money and spend it on the right things.

What we need to change



Epsom Hospital and St Helier Hospital have problems giving people good services. There are 3 main things we need to change.

1 Staff



- Some services don't have enough staff to run safely.



- We have to use temporary doctors and nurses a lot. They are doctors and nurses who don't work for us all of the time.

This costs us too much money.

2 Buildings



- The hospital buildings are very old and always need a lot of fixing and repairs.

This costs us too much money.



- There are not enough single rooms for people who need to be in a room by themselves.



- Very ill patients are moved in their beds to other parts of the hospital for treatment. This means they have to be taken outside when it is cold and raining.



- A lot of the lifts are too small to take patients when they are moved in their beds.



- Our lifts are very old. When they break down they are difficult to fix.

This costs us a lot of money.



The **Care Quality Commission** called **CQC** for short, check that we are giving people good services.



The **CQC** said Epsom and St Helier Hospitals have to get better at giving emergency care and keeping patients safe.

3 Money



- We do not have enough money to keep running the services like we do now.

If we don't fix these problems:



- Healthcare will get worse and patients will not get care that is safe.



- Patients might have to use hospitals further away to get the help they need.



We talked to lots of people in the local area about these problems and how we can make things better.



We have got some ideas. We want to know what you think about our ideas.

What we are doing to make our services better



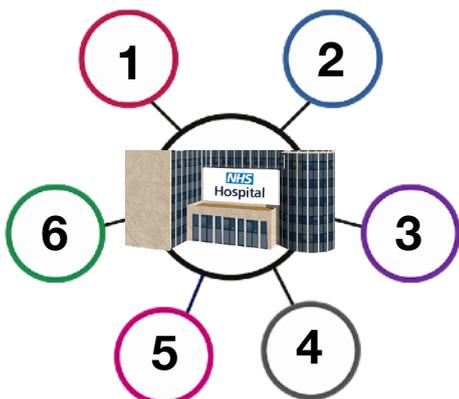
In September 2019 the government told us we can spend £500 million on :



- The old buildings at Epsom Hospital and St Helier Hospital. We will make them like new so we don't have to keep fixing them all the time.



- Building a new **Specialist Emergency Care Hospital**.



When we build the new hospital we want to change where we put some of our services.

Services at Epsom and St Helier Hospitals



Epsom and St Helier hospitals will keep most of the services they have now. This includes **Urgent Treatment Centres**.



You go to **Urgent Treatment Centres** when you need to see a nurse or doctor quickly but you are not seriously ill.

Things like:



- Broken bones.



- High temperature.

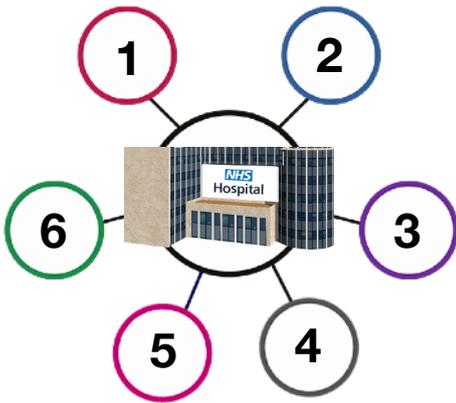


- Cuts or bruises.



The **urgent treatment centre** will be open all day and night, every day of the week.

Services at the new hospital



We want to move **6 services** into the new hospital. They will be for the most unwell patients or for people having a baby.

The **6 services** are:

1. A major emergency department. This is sometimes called A and E.

It is for adults and children who are very very ill and need to see doctors and nurses straight away.



2. Acute medicine

This is for patients who are very ill and need special care straight away.



3. Emergency surgery

For patients who need operations straight away.





4. Hospital beds for children

For children who need to stay in hospital overnight.



5. Critical care

For patients who are really ill and might die if they don't get special care. We usually call this an Intensive Care Unit.



6. Having a baby

If you choose to have your baby in hospital it would be in the new hospital.



These **6 services** would stay where they are until the new hospital opens.

Choosing where to build the new hospital

We need to decide where to build the new hospital. **We have 3 choices.**



St Helier Hospital



Sutton Hospital



Epsom Hospital



We think Sutton is the best place to build the new hospital.

Here are some reasons why.



1

Urgent and emergency care

Sutton Hospital does not have urgent treatment services at the moment.



If we build the new hospital at Sutton we will have 3 places you can go to for urgent care.



If we build it at Epsom or St Helier there will only be 2 places you can go for urgent care.

2

Travelling to hospital

Sutton is the closest hospital for most people who live in the area.

It is also the easiest place to travel to for most people.





If we build the new hospital at St Helier more older people would have to travel further.



If we build the new hospital at Epsom some people who don't have much money would have to travel further.



3 Good and safe services

We will have enough staff to give good and safe care if we build the new hospital at Epsom, St Helier or Sutton.

4

Building the new hospital

When we build the new hospital we need to think about:



1. How long it will take to build

2. The effect on patients



We will need to move some of the beds to other hospitals.

These beds are to care for people who are very unwell and need special care.

It means some people will have to go to a different hospital to get care and treatment.



3. How much it would cost

If we build at Sutton Hospital

4 Years



It will take **4 years** to build the hospital.



We will need to move **50 beds**.



It will cost **£511 million**. It is the most expensive place to build the hospital.



It will be next to the Royal Marsden Hospital. This means patients would get better cancer treatment at the new hospital.

If we build at St Helier Hospital

7 Years



It will take **7 years** to build.



We will need to move **81 beds**.



It will cost **£430 million**. It is the cheapest place to build the hospital.

If we build at Epsom Hospital

6 Years



It will take **6 years** to build.



We will need to move **205 beds**.



It will cost **£466 million**.



We want to know what you think

We want to know what you think about our ideas.



You can fill in a questionnaire on our website.

www.improvinghealthcaretogether.org.uk



You can email, telephone or text us to ask for a paper copy of the questionnaire.



Email

hello@improvinghealthcaretogether.org.uk



Telephone

02038 800 271



Text

07500 063 191



There are other ways to tell us what you think about our ideas.

You can:



- **Come to a local listening event.**

This is where you can talk to us and tell us what you think.

To find out more look on our website.



www.improvinghealthcaretogether.org.uk



- **Write to**

Opinion Research Services
FREEPOST SS1018
PO Box 530
Swansea
SA1 1ZL



You do not need to put a stamp on the envelope.



- **Get involved on social media**

Twitter

@IHTogether

Facebook

@ImprovingHealthcareTogether



If you have any questions or want more information about our listening events you can:



Email us
hello@improvinghealthcaretogether.org.uk



Telephone us
02038 800 271



Text
07500 063 191

What happens next



A company called **Opinion Research Services** will look at what people tell us and write a report.



We will put the report on our website in **Springtime 2020**.

Other important dates



Summertime 2020.

We will look at what people have told us then decide if we are going to build the new hospital.



We hope to start building the new hospital in **2023**.



The new **Specialist Emergency Care Hospital** would open in **2025** at the earliest.

More information



If you want information about our ideas we have written a longer consultation document. It is on our website. It is not in easy read.

If you need help to read it please let us know.



Email

hello@improvinghealthcaretogether.org.uk



Telephone Us

02038 800 271



Text Us

07500 063 191

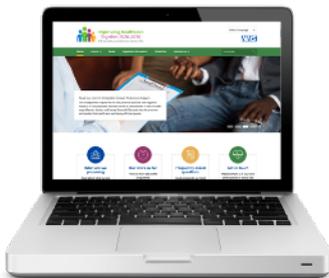
How we look after your information



We will not write your name or anything about you next to what you tell us.



You can read our privacy notice on our website. It tells you what we do with your information and how we keep it private and safe.



Website

www.improvinghealthcaretogether.org.uk/consultation-privacy-notice



Opinion Research Services who are writing the report will keep your information private and safe too.



You can read **Opinion Research Services** privacy notice on their website.



Website
www.ors.org.uk/privacy_policy.php



Thank you for reading about our plans and ideas.