

**IMPROVING HEALTHCARE TOGETHER 2020-2030 (IHT)**  
**NHS SURREY DOWNS, SUTTON AND MERTON CLINICAL COMMISSIONING GROUPS**  
**STAKEHOLDER REFERENCE GROUP**

**MEETING NOTES**

**Date:** 22<sup>nd</sup> May 2019

**Time:** 10:00am – 12:00pm

**Location:** Commonsides Community Development Trust (New Horizon Centre), South Lodge Avenue, Mitcham, CR4 1LT

Present		
Name	Initials	Organisation
David Williams (Chair)	DW	Healthwatch Sutton
Naomi Martin	NM	Commonsides Trust
Sally Martin	SM	Oaks Way Seniors Centre
Peter McBride	PM	Oaks Way Seniors Centre
Sandra Ash	SA	Keep Our St Helier Hospital
Marielise Audley	MA	Keep Our St Helier Hospital
Sue Aldrige	SA	Sutton College
Alan Sydenham	AS	Bananas Art
Samantha Aung Thin	SAT	Central Surrey Voluntary Action
Gerry Benneworth	GB	Sutton South Hello
Cassandra Kelly	CK	Reed in Partnership
Phil Howell	PH	London Borough of Merton
Chris Long	CL	College Ward Residents Association, Epsom
Nigel Collin	NC	Residents Association of Epsom and Ewell
Yasmin Broome	YB	Surrey Coalition of Disabled People
Louise Kempshall	LK	Age UK Sutton
Maureen Bailey	MB	Inner Strength Network
Logie Lohendran	LL	Vice Chair P.E.G Merton CCG

Programme representatives		
Charlotte Keeble	CK	Improving Healthcare Together 2020-2030 Senior Programme Manager
Jaishree Dholakia	JD	Improving Healthcare Together 2020-2030 Patient & Engagement Lead
Josie Weller	JW	Improving Healthcare Together 2020-2030 Programme Support Executive
Maria Vidal-Read	MVR	Improving Healthcare Together 2020-2030 Senior Communications and Engagement Manager
Dr Andrew Murray	AM	GP and Chair of Merton CCG
Dr Jeffrey Croucher	JC	GP and Chair of Sutton CCG
Dr James Marsh	JM	Deputy Chief Executive and Joint Medical Director of Epsom and St Helier Hospital

Item	Discussion	Actions
1	<p><b>Welcome, introductions and apologies</b> DW welcomed all to the meeting.</p>	
2	<p><b>Apologies</b> Relate London South East Peter Gordon - Healthwatch Surrey Stephen Manikon - IPAG Adrian White - Epsom Medical Equipment Fund Bess Harding - Epsom Medical Equipment Fund Rachel Kundasamy - Epsom and Ewell Borough Council Dorah May Hancock - Age Concern Epsom &amp; Ewell Dave Hobday - Sutton Mencap Rob Clarke - Age UK Merton Linda Moore - Surrey County Council Adult Social Care Jamie Gault - Action for Carers Susan Sharkey - Epsom and Ewell Locality Team &amp; Epsom General Hospital</p>	
3	<p><b>The Clinical Model</b> Following a request by SRG members to provide and update on the clinical model this was presented by Dr Andrew Murray, Dr Jeffrey Croucher and Dr James Marsh.</p> <p>JC presented the clinical vision for the future that local doctors have created, and benefits of the new clinical model to patients which address the challenges at Epsom and St Helier Hospitals.</p> <p>AM outlined the majority of hospital services that will remain at Epsom and St Helier Hospitals, the proposal to build a new major acute services unit and the new clinical model's main features.</p> <p>JM outlined that all births (except home births) would take place on the major acute site, the improvements in care for children and adolescents, the evidence for the proposed clinical model and the evidence from similar clinical models used in other parts of the country.</p> <p><b><u>Impact on other providers (correct key lines?)</u></b></p> <ul style="list-style-type: none"> <li>• We are working closely with all local neighbouring NHS providers (hospitals and ambulance services) to understand the impact of any potential changes on their services.</li> <li>• No decisions about any changes to services will be made until after a full public consultation has taken place and all the information has been considered by the CCGs.</li> </ul> <p>NC questioned the proposed CCG merger between Sutton and Merton CCGs and whether Surrey Downs will be included within this merger. JC confirmed that the IHT Programme is separate to the CCG merger process, that Sutton and Merton CCGs may potentially join a South West</p>	

	<p>London CCG, but this would not impact the IHT Programme.</p> <p>SA raised concerns about the Northumbria model being used as an example of positive evidence and asked for the positive evidence. JM noted that there have been positive outcomes in the Northumbria model, such as reduction in A&amp;E attendances, and as a group there are plans to visit the site.</p> <p>MA asked if there are plans to visit North East Hampshire and Farnham hospitals. JM advised that there is a link in the papers to the Kings Fund report from September 2018, which explains the positive impacts of integrated care systems. <a href="https://www.kingsfund.org.uk/publications/year-integrated-care-systems">https://www.kingsfund.org.uk/publications/year-integrated-care-systems</a></p> <p>JC advised that the Sutton health and care model supports the district general hospital model and works in a way that helps expedite hospital care for the 65-year old's back into the community and helps prevents hospital admissions for this age group.</p> <p>PM asked whether engagement with the elderly community leaving hospital is being considered as part of this Programme and asked that charities such as the one he represents can be included in conversations. JM advised that all communities will be consulted with in any future consultation.</p> <p>AS asked how mental health is being considered in this Programme? JD answered that the Programme is in phase two of the Integrated Impact Assessment which takes into consideration the needs of a wide variety of people including those with mental health issues and outlined that this will feed into the equalities impact assessment. AM also advised that the services at the district hospital sites will have liaison psychiatry support for people with mental health needs as well as on the major acute site if this is separate.</p> <p>SA advised that Sutton College are running health and well-being courses to support the local community and asked the group to contact her if they are interested in being involved.</p> <p>SA asked whether the option to keep major acute services at both hospital sites was still an option? AM advised this option is still being considered for comparison - however the Trust have advised that they cannot keep operating under the current model.</p> <p>SA raised a question on social care - who would be responsible for the payment of this care? PH explained that NHS care, including intermediate care, is free and social care is means tested. This would be the same in the new model.</p>	
<p><b>4</b></p>	<p><b>Planning for a public consultation</b> MVR outlined the programme timeline for planning for a public consultation.</p>	

	<p>JD advised that the Consultation Oversight Group (COG) which will involve local community representatives who will support the consultation process, will meet next on the 11<sup>th</sup> July. The first meeting was held on the 31<sup>st</sup> May.</p> <p>NC asked about potential impacts on the timeline and asked the Programme to provide an updated timeline.</p> <p>SA raised the importance of large public meetings and that these need to be advertised heavily to allow for members of the public to understand the proposed solutions. This was noted by the Programme.</p> <p>LK outlined the importance of considering travel time to all three sites and asked if this is being considered. MVR confirmed that the Programme is currently considering the impact of travel times as part of the interim Integrated Impact Assessment.</p>	
<b>5</b>	<p><b>Programme update</b></p> <p>MVR gave an outline update of what stage the programme is at currently and next steps.</p>	
<b>6</b>	<p><b>Notes from the previous meeting</b></p> <p><u>Notes from meeting held on 7 March</u></p> <p>The notes from the last SRG meeting on the 7<sup>th</sup> March 2019 were not discussed at the meeting. Members were contacted post meeting through email on Tuesday 28<sup>th</sup> May asking for their review of the notes and to provide any comments by Friday 31 May 2019 by email to <a href="mailto:josie.weller@swlondon.nhs.uk">josie.weller@swlondon.nhs.uk</a>.</p> <ul style="list-style-type: none"> <li>No comments to amend the notes were received and the notes were signed off as an accurate record by the SRG Chair.</li> </ul>	
<b>7</b>	<p><b>AOB</b></p> <p>DW asked SRG members to please contact the Programme if they have any further questions.</p> <p>The next meeting date is not yet confirmed as this will be based on requests by SRG members when they have relevant agenda items to discuss.</p>	