

Improving Healthcare Together 2020-2030



What do you think?



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Introduction



3 NHS Clinical Commissioning Groups (CCGs) are looking at ways to improve hospital services in Surrey Downs, Sutton and Merton.

They are:



- NHS Surrey Downs CCG



- NHS Sutton CCG



- NHS Merton CCG



Clinical Commissioning Groups (CCGs) are responsible for the health of people in their area.



They plan and pay for health services in the area.



The major hospitals in our area are:

- St Helier Hospital



- Epsom Hospital



The 2 hospitals are part of Epsom and St Helier University Hospitals NHS Trust.



This document explains:

- Why hospital services need to change
- The main issues for the health services
- Some possible ways to change



We want to know what you think.



Please read through this document and think about the questions.



Please tell us what you think by writing to us at:



Email:

hello@improvinghealthcaretogether.org.uk



Post:

Freepost

**IMPROVING HEALTHCARE TOGETHER
2020-2030**



That's all you need to write on the envelope. You don't need a stamp.



Twitter: **@IHTogether**



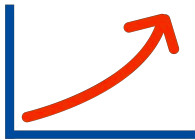
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Why change?



Hospital services in Surrey Downs, Sutton and Merton need to change because:

- They want to improve the quality of the services
- The buildings are old and need updating
- They need to manage their money better

Improving the quality of service

The 2 hospitals need the right number of staff if they are going to give a better quality of care.



Currently they have great difficulty in getting enough:

- Senior doctors
- Other doctors
- Nurses



They are having to pay for temporary staff. This is expensive.



The buildings

Many of the hospital buildings are very old and need repairs.



The state of the buildings is affecting the day to day running of the hospitals.



Managing the money

The hospitals are spending more money than they have.

This is because of:

- Having to pay for temporary staff
- The costs of repairs to the buildings



Question 1: Are there any other problems we need to solve?

Issues for health services



The 3 CCGs aim to:

- Improve the health of the people in our area
- Give people health care as near to their homes as possible
- Make sure that all the organisations that provide health care in our area have high standards
- Make sure that we have good hospital services in our area



They will do this by:

- Doing more to prevent people getting ill
- Helping all health services to work together better





- Improving the standard of care at our hospitals. The hospital services that need to change are:



- Accident and emergency



- Care for serious illnesses



- Urgent operations



- Pregnancy and childbirth



- Children's hospital services



- Keeping district services in both hospitals. These are health services provided locally, close to where people live



Question 2: Are these the right things for us to aim to do?



When we are thinking about where to put different health services we must think about:



- How easy is it for people to get to the health service

- How are the poorest people affected



- Are we being fair to everyone



- How will a change in one service affect other health services or hospitals

How we decide what to do



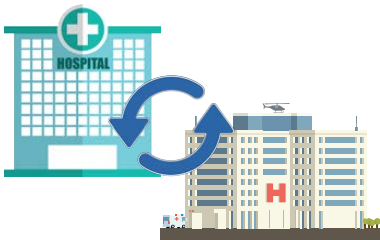
When we are thinking about what to do we must:



- Make sure people can get hospital treatment in our area



- Be able to provide hospital treatment for the most serious illness to the right level of quality



- Think about which hospitals provide which services



Question 3: Are there any other ways we should decide what to do?

Possible changes



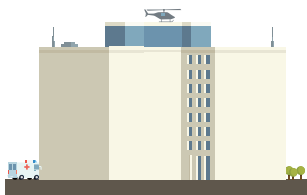
The CCGs are still thinking about ways to improve things. These are some ideas for change.



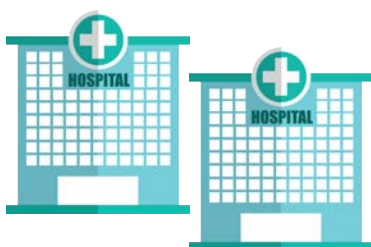
We want to know what people think before we start to plan to make any changes.



The main issue for our hospitals is how can we treat the most serious health problems when we don't have enough senior doctors and other hospital health professionals.



We think that the answer is to have all the treatment for the most serious illness in just one hospital.



The other 2 hospitals will provide all the other hospital services.



We think that the answer might be to:

- Put treatment for the most serious illnesses in **Epsom** Hospital or



- Put treatment for the most serious illnesses in **St Helier** Hospital or



- Put treatment for the most serious illnesses in **Sutton** Hospital



In all these options there will still be local district services and beds at Epsom Hospital and St Helier Hospital.



Question 4: Are there any other things we should think about?



Question 5: How could we improve the way we are deciding what to do?



Question 6: Are there any other ways to deal with our problems?



Question 7: What are the best ways to involve patients and other people in the decisions?



Question 8: Would you like to receive information about our plans by email?

For more information



If you need more information please contact us by:



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www.improvinghealthcaretogether.org.uk



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