



Improving Healthcare

Together 2020-2030

NHS Surrey Downs, Sutton and Merton CCGs

Improving Healthcare Together 2020-2030



Our vision

We want to ensure the very best quality of care is available to our patients and communities, and that it is sustainable into the future from buildings which are fit for purpose.

At the heart of our vision is wanting to keep you well, and for as much care to be delivered as close to your home as possible.

We want to do this in a joined-up way with GPs and clinicians from hospitals, community and mental health organisations, working together alongside social care practitioners and the voluntary sector.

We also need to ensure that when you are seriously unwell or at risk of becoming seriously unwell, you have access locally to the highest quality care, available at any time of day or night and on any day of the week.



Our challenges



We are facing three big challenges at Epsom and St Helier hospitals which mean a growing need for change.

To do this, we have come together to resolve the long-standing healthcare challenges with our Improving Healthcare Together 2020-2030 programme.



Our thoughts

Most services do not need to change and will continue to be delivered from both Epsom and St Helier hospitals. (These are known as **district services**.) However, a small number of services do need to change to ensure our most experienced doctors are available to care for you when you are most acutely unwell. (These are known as **major acute services**.)

This would bring benefits for our patients by:

- Ensuring patients have access to the right specialists at the right time
- Delivering enhanced clinical standards in care for our sickest patients and those most at risk of becoming unwell
- Improving care and outcomes for all patients



Finding our potential solution

We have looked at many ways we can resolve our challenges and applied some initial tests to identify which potential solutions might work to deliver our vision. These initial tests are set out in the box below.

1. Does the potential solution **maintain major acute services within the combined geographies**? This is a key commitment for us and any potential solution must maintain all major acute services within our combined geographies.
2. Can the agreed **quality standards** for major acute services be met? This considers whether there is likely to be a **workforce solution**.
3. From which **sites** is it possible to deliver major acute services? This considers whether different sites are feasible for the delivery of major acute services.

Having considered these tests, we think there are a number of potential solutions we should consider:

- Locating **major acute services at Epsom Hospital**, and continuing to provide all district services at both Epsom and St Helier hospitals
- Locating **major acute services at St Helier Hospital**, and continuing to provide all district hospital services at both Epsom and St Helier hospitals
- Locating **major acute services at Sutton Hospital**, and continuing to provide all district services at both Epsom and St Helier hospitals



Have your say

We want to hear your thoughts on potential solutions because they directly affect you and how you will access healthcare services in the future.

We are at an early stage in the development of our thinking and we want your help to shape any proposals. We're open to other potential solutions and we will consider all feedback as we develop our ideas.



June – October
2018

Public
engagement
begins

November –
December 2018

Analysis of
feedback
PCBC submitted
Decision to
consult

January – March
2019

Public
consultation

April
2019

Analysis of
consultation
responses
Continued
engagement with
the public

May
2019

Decisions
made on
any service
change

Visit our website to read our more detailed Issues Paper, answer our set of questions about local healthcare and sign up for regular updates. You can also share your views by contacting us via the website - **www.improvinghealthcaretogether.org.uk** - or writing to us at:

Freepost IMPROVING HEALTHCARE TOGETHER 2020-2030

There is no need to use a stamp. Please write this address on a single line without any other addressing details such as road, town, or postcode. The address must be written using upper and lower case, exactly as above.

This document is available in large print, audio and other languages on request. Please contact us at hello@improvinghealthcaretogether.org.uk or call us on 0207 250 4994.